

## NEWSLETTER ARTICLE

### **AWWA MANAGEMENT INSTITUTE SCHEDULED FOR SEPTEMBER, 2010 ADVANCED MANAGEMENT INSTITUTE PLANNED FOR OCTOBER**

The five-day Basic AWWA Water Utility Management Institute will be presented in Salt Lake City, Utah, September 13 - 17, 2010. All sessions are held at the Comfort Suites Hotel (3 miles from the airport and downtown Salt Lake City!) for AWWA members and water department personnel nationwide. This class brings together water company personnel from every region of the county (and Canada as well) in an atmosphere of learning and sharing important leadership principles. This affordable, top-notch training teaches practical, “real world” supervisory and management skills needed to be effective in today’s workplace. The schedule is as follows: **Day 1 - Foundations Of Leadership; Day 2 - The Leader’s Role In Performance Management; Day 3 – Managing Conflict; Day 4 – Employee Selection; Day 5 – The Leadership of Change.** *The Institute registration fee is \$499.00.* An Advanced AWWA Water Utility Management Institute is scheduled at the same location the week of October 18 - 22, 2010. That schedule is as follows: **Day 1 – Assessment Of Leadership Vision, Values and Strategy; Day 2 – Teambuilding; Day 3 – Decision Making; Day 4 – Transformational Leadership and Vision Alignment; Day 5 – Critical Thinking Skills For Problem Resolution And Innovation.** *The Advanced Institute registration fee is \$499.00.* Optional certification from Utah State University will be available for \$50.00 extra to members needing to meet training requirements for professional affiliations. To obtain the Basic Institute and/or Advanced Institute schedule and registration information, call Chuck Christensen at (801) 281-0107, or email him at [chuckets@msn.com](mailto:chuckets@msn.com).